



LOWFLOW VALVE • MARWIN VALVE • JORDAN VALVE • HEX VALVE • BESTOBELL STEAM
Divisions of Richards Industries

FOR IMMEDIATE RELEASE
Cincinnati, Ohio USA

Steriflow Valve COVID-19 EMERGENCY RESPONSE PROCESS

Steriflow Valve, a division of Richards Industries, has set up a company-wide Emergency Response Team to expedite orders from customers involved in developing or producing testing materials, treatments, or vaccines for Covid-19 mitigation.

Steriflow valve is deemed an essential business due to the markets we serve and is operating during the Covid-19 pandemic. We are following government mandated social distancing and sanitation practices. Our Manufacturing and Operations team are on site and continue to produce our entire product range for customers worldwide. Our Sales, Customer Service and Administrative employees, though largely working remote, are available during normal business hours.

Our inventory of product components is at our normal high levels, and our raw material supply is stable. We continue to work with our Pharmaceutical customers on critical MRO supply, and are ready to assist with all Steriflow product requirements for Covid-19 related projects.

To that end, [Steriflow Valve](#) and our sister divisions [Jordan Valve](#), [LowFlow Valve](#) and [Marwin Valve](#) have been diligently working during this crisis with companies doing rapid development of Ventilator technology. We want to offer the same service level to any biopharma company doing rapid scale-up to produce testing materials, treatments, and vaccines for Covid-19.

If your company is working on any project that is related to developing Covid-19 testing materials, treatments, vaccines or any other mitigation work, whether you are at an R&D facility, pre-Clinical, Clinical or Production Scale facility, let us know how we can help you. All emergency product requirements for such endeavors will be reviewed by our Emergency Response Team to provide the best possible delivery.

You can contact us through your representative or directly. We've set up a special e-mail address to receive your inquiries: SteriflowCOVID-19@richardsind.com. Or, call the following cell phone +1 (513) 382-2671. Our Emergency Response Team will fast-track your response, whether it's an order from stock or a custom product.

Thank you,
Karl Lutkewitte, Sales and Product Manager
Steriflow Valve